

7.2.1 Describe Two Institutional Best Practices as per the NAAC format provided in the Manual

Response:

Best Practice -1

1. Title of the Practice:

Community Services by outreaching dental camps

2- Objectives of the Practice:

- 1) To target the general population, thereby generating awareness and improving oral health.
- 2) Services, items and activities that will encourage the implementation of good oral health practices in children and to people with disability
- 3) Providing dental treatment for rural population through mobile dental unit
- 4) Provide dental services on a large scale, with the cooperation of professional organizations and other NGO's .
- 5) To enhance Patient satisfaction with dental care and readiness to utilize the administration once again and to refers the dental services to others.

3. The Context:

Following steps were taken to achieve, Community Services by outreaching dental camps as our Institutional Best Practice , Every year camps are planned at various levels and on different occasions with the help of by both government and non-government organizations, associations, and societies with various interest and scope such as screening and treatment camps like Theme “Atal Arogya Shibir” on “World Health Day” , “Anti-AIDS Rally , Free Denture & Prosthesis Camp on the theme of ‘Vayoshri Yojana’ for BPL People ,“No Tobacco Day” ,Swachh Mukh Abiyan” on National Dentist Day ,oral health talk camp on “World Oral Health Day” “National Oral Hygiene Day” Anti-tobacco day Rally conducted at various locations covering the population of different age group of the society in and around Dhule district .

4. The Practice:

a)Planning : mapping out the overall aspect of dental camp including venue, manpower planning ,financial planning ,resource allocation, logistic& transportation planning with proper planning monitoring and supervision in between the camp.

b) **Permission from relevant authority:** was obtained from Health Ministry, public health office, municipality, ward office, local committee & concerned authority of the camp venue like school, orphanage, old age care home etc.

c) **Camp information dissemination:** by pamphlets, loud speaker announcement in the community, placing a camp banner in the decent visible height & broadcasting through local TV, radio and newspaper.

d) **Camp Inauguration:** by local leaders involving mayor, police personnel, social workers, local health authority personnel.

e) **Multidisciplinary approach:** ranging from helper, health assistant to different categories of consultants.

f) **Technology Transfer:** Technology transfer is the process of sharing the knowledge and technology related to the disease and its management from a competent health professional to the local health professionals residing in health camp area.

g) **Community Participation:** Local students, members of local clubs, societies, health professionals should be encouraged to volunteer in the camp as well as to help in registration process and crowd management.

h) **Health promotion and awareness:** This will help in sharing the preventive, promotive part of the disease so as to make them aware before the disease process starts.

i) **Behavior and manner of volunteers:** volunteers follow the local customs and traditions, rules and mannerism. The volunteers are trained to behave courteously and also guide the patients as per the patient's requirements.

j) **Legal & Ethical Aspect:** Health camp were strictly conducted under proper ethics.

h) **Reporting the data:** for record keeping.

5- Evidence of success:

Our outreaching camps allowed in conducting a camp in cost effective way with high benefit intervention with specialist services is a cost-effective way to bridge the major gap in achieving oral health coverage especially in rural areas. The outcome of the responses from the patients portrays a healthy acceptance towards dental camps and benefited. Further referral for the advance treatment to the college has led more education and motivation towards their oral health.

6- Problems encountered and resources required:

It is difficult to educate the uneducated rural population and communicate in their regional language. Multiple camps and more man power were needed for the same place to give service to populated area. For resources more funding was required.

Best Practice -2

1- Title of the Practice:

Museum based learning and educating for students and patients with the help of models - a best practice

2- Objectives of the Practice

1. Improve student engagement and participation in the classroom
2. Patient education and demonstration

3- The Context

Museums is available for the students and patients to have better understanding of subjects and to understand the procedures. The museum is upgraded time to time. The museum helps in patient education regarding oral hygiene, benefits of tobacco cessation etc. Models helps for the live demonstration . Museum helps UG student for basic understanding and understanding thereby enhancing their clinical skills.

4- The Practice

Charts and models are neatly arranged over there with appropriate description in local language and English. Audio-visual system is available for patient education. Interns are regularly posted there to provide necessary oral health education to the visitors.

Oral health education is provided with the help of lecture, power point presentation, posters, models, and demonstration. When the patient comes to the department education is imparted to the patient by taking him through the museum displaying various charts and models pertaining to oral health.

5- Evidence of success

The success of establishment of dental museum was observed in terms of learning and understanding of concepts by students with models ,also the better oral health education to patients. Schools and college students visit our museum has encouraged them to take care of their oral health.

6- Problems encountered and resources required :

Requires constant update of the models and other educative materials and requirement of area for the museum needed was huge.